

Hasselblad Website Login

Your e-mail: *

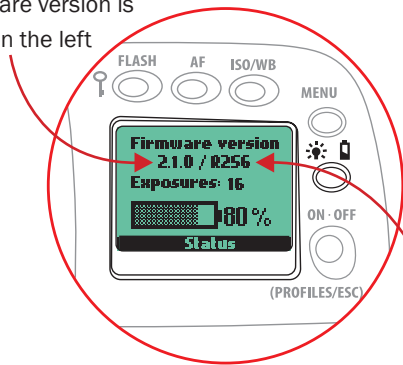
Password: *

Make a note for your records, of your email address and password here.

How to check your camera's firmware

Turn on camera and by holding down the Illumination / Battery button the camera will display the camera's firmware.

Body firmware version is indicated on the left



Digital back firmware version is indicated on the right

To Register for SMS Notifications of new versions of firmware please e-mail your mobile number to sms@hasselbladuk.info

Customer Care & Service Team

For all issues relating to after sales customer care, service, repairs, software or hardware advice, please contact:

Paul Gould
UK Customer Care & Service Manager
020 8731 3271

Peter Askey
Senior Technician (UK)
Direct line - 020 8731 3277

Douglas Fairbank
Senior Technician (UK)
Direct line - 020 8731 3275

The Customer Care and Service Team

Hasselblad (UK) Limited
385, Centennial Avenue,
Centennial Park,
Elstree,
Hertfordshire
WD6 3TJ
Tel: **020 8731 3270**
Fax: **020 8731 3251**
E-mail: service@hasselblad.co.uk

The UK's only authorised, fully trained and equipped service centre exclusively dedicated to Hasselblad products.

phocus^H
BY HASSELBLAD

H A S S E L B L A D



For Mac & PC

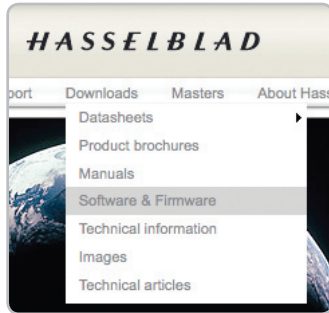
Update Your Hasselblad Digital Camera

It's free and easy to update your Hasselblad software and firmware. Updates add new features to your camera and allow it to work with new lenses, accessories and computer operating systems.

Firmware update in Phocus

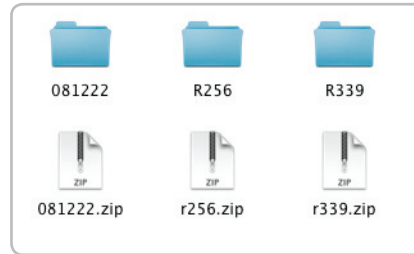
1.

Go to www.hasselblad.com - select Downloads from the top navigation, then choose Software & Firmware from the drop down menu.



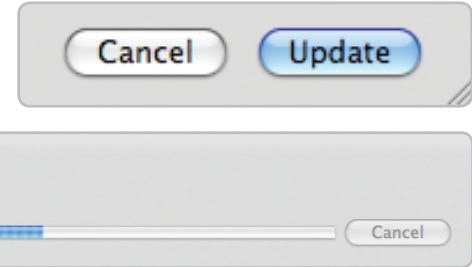
5.

Double click on the downloaded .zip files to unzip. This will expand the folders.



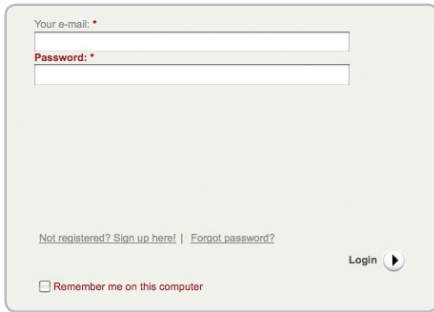
9.

Click on Update. The firmware update will start.



2.

Login using your details or register as a new user - it's FREE.



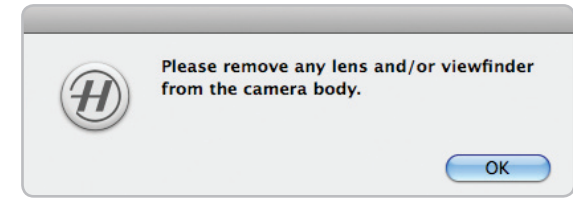
6.

Connect the camera to the computer with the Firewire cable. Then launch Phocus.



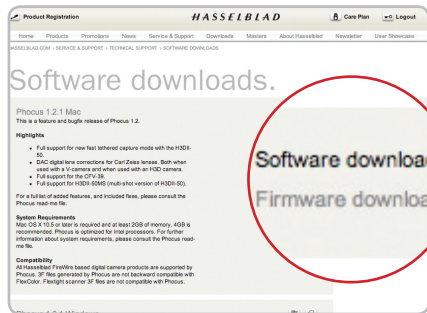
10.

Carefully read and follow the simple on screen instructions e.g. **Please remove any lens and/or viewfinder.**



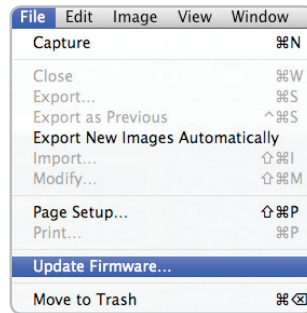
3.

When you login, the web page will show software. On the right of the screen click on Firmware.



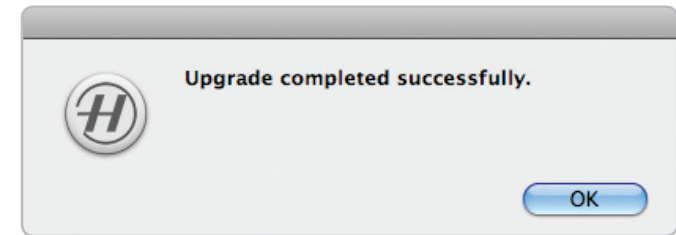
7.

In the Phocus menu bar select File then Update Firmware in the drop down menu.



11.

Your camera will now have been updated. (If not, please return to step 8).



4.

The website lists various versions of firmware for different cameras. Select the most recent firmware for your camera and click on the disk icon next to it to download.



8.

Select the firmware from the downloaded and expanded folders - .CIM for digital back and .hbf for Hasselblad camera body firmware.



12.

Please check your camera's firmware by holding down the Illumination / Battery button to confirm the update.

